

CHRISTIAN JOSEF AQUINO

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DevOps engineer specialising in multi-cloud infrastructure, Kubernetes platforms, and reliability engineering. I remove the friction where provisioning speed, production uptime, and developer velocity intersect.

TECHNICAL EXPERTISE & CORE COMPETENCIES

Cloud & Infrastructure

AWS, GCP, Azure; Infrastructure as Code with Terraform, OpenTofu, Pulumi; multi-account, multi-environment design

Containers & Orchestration

Kubernetes (EKS, GKE, AKS), Docker, Helm, AWS Karpenter, cluster upgrades and autoscaling

Leadership

Technical leadership, mentoring, code reviews, runbooks, documentation

CI/CD & GitOps

GitLab CI/CD, Jenkins, ArgoCD, GitHub Actions, SonarQube, release and environment management

Operations

P1/P2 incident response, root cause analysis, MTTR reduction, SLA/SLO management, security remediation

Languages & Frameworks

Python (Django), JavaScript (React, Node.js), Bash, PowerShell

Agentic Engineering

Claude Code, MCP (Model Context Protocol) implementation, AI-assisted development workflows

PROFESSIONAL EXPERIENCE

Iron Mountain Philippines | Senior DevOps Engineer · Oct 2025 - Present

Primary Point of Contact for the mission-critical ICM platform, owning the reliability and operational readiness of Iron Mountain's ICM, Insight, and DXP platforms across AWS, Azure, and GCP.

- Serve as primary Point of Contact for the ICM application and infrastructure, leading technical coordination, incident triage, change planning, and stakeholder communication.
- Own reliability and operational readiness of the ICM, Insight, and DXP platforms, supporting availability, performance, secure releases, and production stability at 99.95% uptime.
- Engineer and manage cloud infrastructure across AWS, Azure, and GCP using Infrastructure as Code (OpenTofu) and automation, delivering scalable, consistent, and auditable environments with 35% faster provisioning.
- Operate and troubleshoot Kubernetes-based and containerised workloads (EKS, GKE, AKS), resolving deployment, configuration, networking, capacity, and platform reliability issues.
- Build and improve CI/CD pipelines for ICM, Insight, and DXP services, enabling controlled releases and partnering with engineering and security teams to resolve production issues permanently, cutting MTTR by 40%.

One Team Anywhere | Cloud & DevOps Engineer · May 2024 - Oct 2025

Built and ran AWS/GCP infrastructure and Kubernetes platforms for a distributed engineering organisation.

- Led cloud infrastructure implementation with Terraform, Pulumi, and OpenTofu, delivering 40% faster deployments and 99.99% platform availability.
- Administered enterprise EKS/GKE clusters with autoscaling and ArgoCD GitOps deployments, improving workload reliability by 30%.
- Architected a Prometheus and Grafana observability framework, maintaining 99.9% SLA across monitored services.

Stratpoint Global Outsourcing | Cloud Engineer III · Mar 2022 - May 2024

- Contributed to the design and implementation of an internal developer platform enabling self-service AWS resource provisioning.
- Built reusable Terraform modules for 10+ AWS services (EKS, RDS, S3, IAM), standardising deployments across development, staging, and production.
- Served as Technical Lead for a team of 4 application engineers, overseeing frontend, backend, and infrastructure operations of a telco application serving 3.6M+ users.
- Managed environment configuration, access control (IAM), and deployment pipelines for client projects.
- Conducted code reviews and mentored engineers on infrastructure as code and cloud best practices.

DXC Technology | Service Information Developer III · Oct 2020 - Mar 2022

- Managed AWS infrastructure as SPOC for 3 luxury retail clients (1,000+ stores) at 99.5% SLA; built Terraform provisioning modules and authored technical runbooks.

Bosch Service Solutions | Service Desk Engineer · Dec 2018 - Oct 2020

- Automated software installation with PowerShell (30 minutes down to 2), and streamlined BMC Remedy ticketing across ~60 daily tickets, cutting escalations by 15%.

EDUCATION

Jose Rizal University | BS Information Technology · Graduated Oct 2017